



TOP END WOMEN'S LEGAL SERVICE INC.

FREE LEGAL ADVICE FOR WOMEN

Advice | Information | Referral | Advocacy

STRATEGIC PLAN 2020 - 2023

Our vision

A community in which women enjoy and are entitled to legal social justice

Our purpose

To advocate to achieve justice for women, to promote women's human rights, and to redress inequalities experienced by women

Our values

Courage
Respect
Inclusivity
Connectivity
Collaboration

Integrity
Innovation
Excellence
Accountability
Specialisation
Empathy

Our goals and strategies

Goal 1

Excellence in Service Standards

Goal 2

Inclusivity and Respect

Goal 3

Connectivity and Collaboration with Organisations and Communities

Goal 4

Innovation for Change

Goal 5

Integrity and Accountability

1- Service standards

To provide high quality civil, family and migration law and related services through advice, representation, advocacy and law reform, community legal education and information and referral that are accessible, proactive, responsive timely, of a high standard, and culturally appropriate.



2- Inclusivity + respect

To provide specialist and innovative services inclusive of the needs and interests of all women, including Indigenous and culturally and linguistically diverse women, with particular focus for women experiencing domestic, family and sexual violence, older women, young women, women in prison, women at risk of homelessness, LGBTQIA+ women, and women with disabilities.

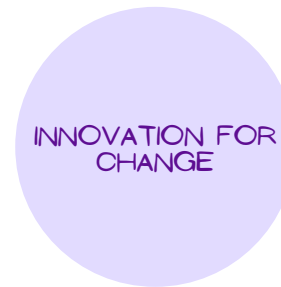
3- Connectivity + collaboration

To partner with people, organisations and communities; to support and strengthen connectivity, collaboration, and coordination with pro-bono partnerships, key sector stakeholders, government, and peak bodies.



4- Innovation for change

To identify obstacles to justice and options for reform; to contribute and respond to policy development; to provide community legal education; and to initiate policy change and law reform.



5- Integrity + accountability

To apply best practice governance, management, service delivery, and employee engagement; to promote a culture that enables the highest standards of transparency, accountability and trust, modelled by positive leadership and a conscious dedication to ethical values.

